



CONSTRUCTION TRAINING ASSESSMENT QUALITY POLICY STATEMENT

It is the policy of Construction Training Assessments to consistently deliver the highest standard of service through agreed contractual requirements, which meet our customers' needs.

We are committed to ensure that arrangements are in place to enable implementation of this policy and support continual system improvement as an integral part of good business practice within our chosen sectors. We are working towards certification to ISO 9001 and OHSAS 18001 as part of our commitment to the maintenance and implementation of a robust and functional management system.

To assist implementation the organisation will:

- Strive to improve the existing management system and anticipate customer requirements, ensuring that it continues to meet the requirements of our certifications, documented technical standards, company standards and requirements.
- Work with customers and suppliers to establish and maintain the highest quality standards and to deliver a value for money service by managing opportunities ensure the risk to the business is kept to a minimum.
- Pursue opportunities for continual management system improvement and ensure effective implementation of this policy by monitoring quality assurance issues identified by audit
- Continue to raise the level of awareness and importance of quality assurance and maintaining customer confidence
- Set and monitoring quality objectives in relation to the management system and to product realisation
- Meet our service delivery targets by recruiting, training and retaining sufficient competent staff.
- Encourage individual initiative to ensure that a structured and measured approach is taken to improve the performance of the highways & railway infrastructures and the delivery of profit from business activities
- Check by review and audit to ensure that this policy has been effectively communicated to employees and that they understand their part in its implementation
- Make this policy available to all as required and work constructively with our customers and suppliers on initiatives that will assist its implementation and improve management of future service delivery

It is the responsibility of all employees to adopt this policy and to adhere to the requirements of the management system. Construction Training Assessments system review meetings supported by progress reports shall provide a framework to establish, control and regularly monitor business policy and objectives. This policy shall be reviewed for suitability and effectiveness at least annually.

Signature 

Date: 01/03/2018

Title: Centre Director

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